
关于 2017 年端午节放假及值班安排的通知

REF.NO170517B-1

致: 尊敬的客户/订舱代理

根据国务院端午节放假的相关政策,我司将自 2017 年 5 月 28 日(星期日)至 5 月 30 日(星期二)共计放假 3 天,另外 5 月 27 日(星期六)正常上班。现场及客服部门假日值班安排具体如下:

● 现场部门放箱值班安排

28-May	29-May	30-May
休息	9:00-12:00	休息

注:期间暂停结账。

● 客服部门预配值班安排

28-May	29-May	30-May
休息	9:00-12:00	9:00-12:00

敬请各订舱代理及客户留意,若存有疑问请垂询我司客服部门。



NOTICE OF 2017 DRAGON BOAT FESTIVAL SHIFT ARRANGEMENTS

REF.NO170517B-1

Dear valued customer / all booking agency,

According to the State Council official announcement, our office will be closed from May 28(Sun) to May 30(Tue) 2017 in view of the Dragon Boat Festival total 3 days, then 27th May exchanged as normal working day. Please refer to our shift arrangement for TML & CUS section as below:

● EIR release arrangement

28-May	29-May	30-May
Close	9:00-12:00	Close

Remark: We will stop settle accounts during this period.

● Booking release arrangement

28-May	29-May	30-May
Close	9:00-12:00	9:00-12:00

Please pay your attention of above information if necessary.



Kline China Shanghai
Customer Service Department
2017/5/17