
关于 2017 年清明节放假及值班安排的通知

REF.NO170327A-1

致: 尊敬的客户/订舱代理

根据国务院清明节放假的相关政策, 我司将自2017年4月2日(星期日)至4月4日(星期二)共计放假3天, 另外4月1日(星期六)正常上班。现场及客服部门假日值班安排具体如下:

● 现场部门放箱值班安排

2-Apr	3-Apr	4-Apr
休息	9:00-12:00	休息

注: 期间暂停结账。

● 客服部门预配值班安排

2-Apr	3-Apr	4-Apr
休息	9:00-12:00	9:00-12:00

敬请各订舱代理及客户留意, 若存有疑问请垂询我司客服部门。



NOTICE OF 2017 QING MING FESTIVAL SHIFT ARRANGEMENTS

REF.NO170327A-1

Dear valued customer & all booking agency,

According to the State Council official announcement, our office will be closed from Apr 2(Sun) to Apr 4(Tue) 2017 in view of the Qing Ming festival total 3 days, then 1st Apr exchanged as normal working day. Please refer to our shift arrangement for TML & CUS section as below:

● EIR release arrangement

2-Apr	3-Apr	4-Apr
Close	9:00-12:00	Close

Remark: We will stop settle accounts during this period.

● Booking release arrangement

2-Apr	3-Apr	4-Apr
Close	9:00-12:00	9:00-12:00

Please pay your attention of above information and circulate it if necessary.



川崎汽船(中国)有限公司
客户服务部
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Customer Service Department
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